



**total security
solutions**

Lone Worker Safety

Staff Safety





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Man-Down adds the capability to automatically raise an alert in case of incapacity of the user. Total Identicom delivers an immensely flexible product to protect the user in case of abuse, attack or injury, whilst minimising the risk of false alarm.

a total safety solution for

Violence at work is defined by the HSE as "any incident in which a person is abused, threatened or assaulted in circumstances relating to their work". Physical assaults and verbal abuse are the fastest growing health and safety concern in the workplace with verbal abuse often being the precursor to violence. In the year 2004/2005 there were approximately 650,000 incidents of violence at work in the UK. The risk is greatest for the ever increasing number of people that work alone.

Our Solution provides a means by which lone workers can safely and discreetly raise an alarm without putting themselves at further risk of attack

As Identicom is worn by the user, it enables the lone worker to raise an alarm whether the incident takes place at the counter, in the stock room, when opening/closing stores, or when walking to and from cars, buses, etc. Fixed panic buttons and alarms under the counter are of no use if the worker cannot get access to them. •

GSM technology enables Identicom to operate whether indoors or outdoors and is not limited by distance from a receiving box,

as per some fixed site building alarms.

Disguised as a standard identity card holder, Identicom provides a discreet means of alerting our 24 hour manned monitoring centre to your situation. Whether injured, or facing physical or verbal abuse, the monitoring centre will be able to listen to, and record, what occurs during the incident, to ensure proportionate and immediate action. In the event of an incident a predefined set of escalation tasks will be followed by qualified personnel in the monitoring centre. This will include escalation to the Police if the incident warrants such a response and/or notification of the incident through to appropriate members of staff in your organisation.



For more information on or to request a demonstration of the Total Identicom solution or any of our other lone worker solutions

Telephone : 08700 773300

Email : loneworker@totalsec.co.uk

lone workers



FEATURES

BENEFITS

<p>Duress and risk monitoring facilities</p> <p>Green Risk</p> <p>Amber Risk</p> <p>Red Risk</p> <p>Unique ID card-holder format</p> <p>One-button operation for all functions</p> <p>Status LEDs and vibration signals</p> <p>Status function</p> <p>Rip alarm</p> <p>Audio channel</p> <p>Location mapping compatible</p> <p>Optional 'Man-Down' alert</p>	<ul style="list-style-type: none"> • Meets employer's Duty of Care and aids compliance with current Health & Safety legislation • Confirms employee safety at the end of a workday • Employees can dynamically manage their daily risk activities • Enables employees to summon immediate assistance • Easily introduced to any organisation • Always with the user and within immediate reach • Accommodates any industry-size ID card • User-friendly • Easy to understand • Instinctive to use • Suitable for users with hearing or sight impairments • Ensures lone worker can verify their ability to raise alarm before entering a higher risk situation • Enters Red Risk status should the device be forcibly removed from the wearer • Enables lone worker to record details when entering a higher risk situation • In the event of an emergency, allows someone else to listen in and summon assistance accordingly • Signal allows your lone workers to be located, aiding their safety and support • Enters Red Risk status even if the lone worker is injured or incapacitated
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Main Functions

Signal & Battery Indicators

Before entering a potentially dangerous situation, a lone worker can check the battery level and the signal strength of the network.

Rip Alarm Feature

The Total Identicom includes a 'rip' alarm feature. In the event of the ID card being ripped from around the neck of a lone worker, a red alert will be raised and a voice call to the monitoring centre opened.

Amber Alerts

The lone worker can start an Amber Alert before beginning a potentially hazardous visit. This sends standard text messages, allows you to send a brief voice message, and alerts your back-up services to check your situation if you haven't cancelled the Amber Alert within a set time.

Red Alerts

The lone worker can start a Red Alert state with a discreet press of a button whilst in a hazardous situation, or at any time when required. This sends standard text messages to the designated phone numbers, and also opens a voice link to allow the monitoring centre to hear and record

Our Lone Worker Solution has been developed to enable employers to address their duty of care, in an environment where increasing regulation, litigation, insurance costs and pressure from employee bodies reflects the growing risks to lone workers in the workplace.





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A complete end to end safety solution for all lone workers

For employers, our lone worker solution significantly aids compliance with current Health & Safety regulations and can lead to improvements in productivity.

The increased level of support given to lone workers enhances staff relations and can in turn contribute to a reduction of absenteeism, work related stress and the associated costs

Total Identicom has been designed to exactly meet your needs in managing the security of your lone working staff.

It has been developed to provide you and your staff with a simple to use, affordable, fully managed solution.

An ideal safety solution for all sectors of business

- Healthcare sector
- Local government
- Retail sector
- Train operating companies
- Transport & logistics
- Utility providers
- Petrol forecourts
- Property managers
- Bus/tram operators



Identicom Technical Specification

Dimensions

102 x 72 x 12mm

Overall weight

78 grams

(approx, includes lanyard)

Operating temperature range

-10C to +40C

Operating humidity range

0-95% non-condensing

Communication system

Dual or Tri-band Siemens GSM

GSM Frequencies-Dual-band

900 MHz & 1800MHz

GSM Frequencies-Tri-band

900 MHz, 1800MHz & 1900MHz

Battery life-standby

80 hours (estimated)

Battery life- talk time

3 hours (estimated)

Case material ABS plastic

CE Marking Identicom is designed to conform with this specification wherever possible & applicable and is CE marked

EN55022 Emissions Identicom is designed to conform with this specification wherever possible & applicable

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