



***total security
solutions***

Time & Attendance Management

Management Solutions for the Security Industry





total security solutions



Real-time visibility of your security guards

Total Guardtrac turns an RFID tag into a clocking machine - a very affordable clocking machine that can be placed anywhere your employees might visit or need to record data - at customer locations, suppliers, offices, warehouses, in vehicles, etc. They simply touch the tag with their mobile phone and you instantly have a record of their presence WHO, WHERE and WHEN

Managing a security guarding business these days isn't getting any easier - lots of new legislation related to licensing, training and health & safety, throw in yet more paperwork and life is difficult enough before you even start thinking of ways to improve the service to your actual customers.

One way you can alleviate some of this "pain" is to invest in a state-of-the-art mobile phone solution to give you real-time visibility and electronic records of your guards presence at locations. A solution that also lets them report incidents, vehicle condition and a whole host of other things via their phone. Even your supervisors can use the same solution to record quality of service and other guard-related tasks. All this information is fed automatically into your databases, thus cutting out vast quantities of paperwork and allowing web-based inspection and reporting by management and authorities.

How does it work ?

- The security guard carries an RFID-reading mobile phone, either own or shared site phone.
- They visit locations (checkpoint, site office, customer, vehicle, etc) which have pre-positioned RFID tags.
- The Guard touches tag with phone, which auto-identifies who, when and where they are.
- The Phone displays a set of location-sensitive options that the guard chooses from - it may be a list of pre-determined options, a data entry request, or for a checkpoint tag the phone will automatically send confirmation without requesting any user input.
- All data is immediately transmitted via GPRS telephone network to the back-office system.

Total Guardtrac turns an RFID tag into a clocking machine



Simply touch the tag with the mobile phone and you instantly have a record of the guards presence. WHO, WHERE and WHEN.

Static Site example (Cabin and Tour)



- 3 Guards doing 8 hour shifts at a static site which has a “cabin” and various remote checkpoints
- Guard arrives, picks up site mobile phone and touches own ID tag to log himself onto system
- Touches tag in cabin which presents list of options shown above left. Chooses Start Shift
- At pre-determined times or whenever he wishes, leaves cabin to tour various checkpoints
- Touches tag at each checkpoint - who, when, where all recorded automatically - walks on
- Back at cabin, any incidents or visitors can be recorded via pre-determined lists or data entry
- Cabin tag also allows a Check-in to be done to verify his continued presence there, if needed
- End of shift, hits cabin tag, chooses End Shift, hands phone over to next guard

Mobile Patrol example



- Mobile patrol guard visiting many customer sites per shift
- RFID tag behind sun-visor in van. Touches it to Start Shift and records mileage from odometer
- Chooses Vehicle Report that requests condition of Oil, Water, Tyres, etc. (ok, leaking,)
- Visits each customer site, touches tags there as proof of presence or to record activities
- End of shift, chooses that option and also records mileage figure by touching van tag

Supervisor example

- Supervisor visits static sites to check up on guards attendance
- Tag in vehicle to record own mileage and vehicle reports
- Cabin tag at site presents a list of options to record guards appearance, location on arrival, etc

The above are example scenarios only.

With GuardTrac it is easy to configure the options and functionality required for each client.



Features

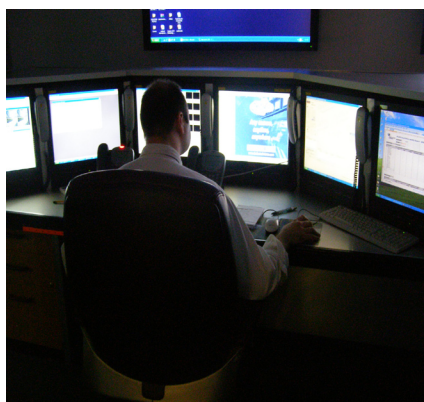
- Fully configurable mobile user-interface builder creates tailor-made phone menus relevant to your different employee's requirements.
- If for any reason the phone has no mobile signal, it switches automatically to off-line mode and data can continue to be entered into a local queue on the phone. When the signal re-appears, on- line mode restarts and any outstanding data is transmitted.
- Over-the-air software distribution means new or amended phone functionality can quickly be configured and sent to selected users.
- An internet-based management and reporting system allows you to view data sent from the field wherever you might be – the only software installed is on the mobile phones.
- Total's industry-standard integration method (SOAP/XML) sends phone data in real-time to your other operational systems, such as Workforce Management or Time & Attendance systems.

Benefits

- Enables data collection to be carried out efficiently and quickly with a mobile phone that sends captured information in real-time to your back-office systems.
- Greatly reduces paperwork and associated data input errors, delays, etc.
- Simple to install and easy to use - little or no user training necessary.
- Cost-effective and very easy to maintain, unlike other mobile devices that are difficult to deploy and need constant operating system patches and upgrades
- The user requires only one small device – a mobile phone that is capable of running Java applications(almost all modern ones are) with a SIM card that has GPRS-data enabled by the Network operator.]

All our handset can be configured to offer safety for Lone Guards

New legislation, including the Corporate Manslaughter Act, means that employers are increasingly looking at ways to reduce costs and risk whilst meeting their legal duty of care.



Lone security guards will immediately benefit from increased peace of mind knowing they are better protected and are supported 24/7 by our Control Centre

total security solutions
Empress Building
380 Chester Road
Manchester M16 9EA
08700 773300
(0161) 877 6857 fax
www.totalsec.co.uk

For more information

Telephone : 08700 773300

Email : colin.wolf@totalsec.co.uk

